

Need some Epic help?



We've got you covered—effective December 1.

- 1 Find your super user**
- 2 Look for the Epic experts in the black vests**
- 3 Contact the service desk online**
[Click here](#) or scan the QR code
If urgent, call 1112 (715.847.2300) and select option 5

How does it work?

Step 1: If you need help, find your department Super User. Your Super User is there to answer questions, help you navigate the system and provide tip sheets. If additional help is needed, the two of you will move to step two.

Step 2: Work with an expert/floor support. They'll address 'how-tos' and more complicated workflow questions. If you are unable to resolve, then you'll move to step three to open a ticket with the Help Desk.

Step 3: Contact the service desk online:
[Click here](#) or scan the QR code



If work is completely stopped
and your request is urgent,
call 1112 and select option 5

